

Summary

Recitation 6

M/M/m/m Erlang loss systems

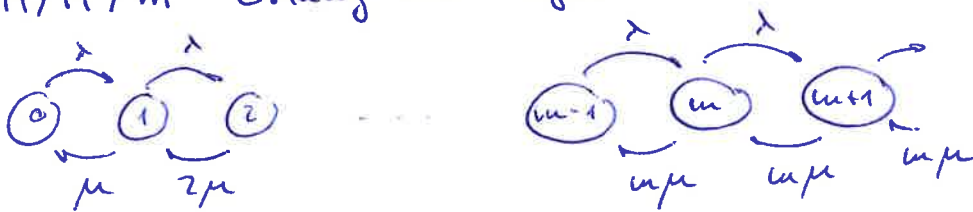


$a = \frac{\lambda}{\mu}$ (sometimes noted as ρ !)

$P(\text{blockage}) = p_m = \frac{a^m / m!}{\sum_{i=0}^m a^i / i!} = E_m(a) = B(m, a)$ Erlang-B form

$T = \bar{x} = \frac{1}{\mu}$, $N = N_s = \lambda_{\text{eff}} \bar{x} = (1 - p_m) a$

M/M/m Erlang wait systems



Stability:
 $\frac{a}{m} < 1$

$P(\text{wait}) = D_m(a) = C(m, a)$ Erlang-C form

$D_m(a) = \frac{m E_m(a)}{m - a(1 - E_m(a))}$

$N_s = \lambda \bar{x} = a$

$N_q = \sum_{k=m+1}^{\infty} (k-m) p_k = \dots = D_m(a) \frac{a}{m-a} \Rightarrow N, T \dots$

~~_____~~

Recitation plan

6.5, 6.6. (Do 6.2, 6.3, 6.4 at home!)

6.5

$$\lambda = 180 \text{ calls/hour} = 3 \text{ calls/min.} \quad \left. \vphantom{\lambda} \right\} a = \lambda \bar{x} = 5.5$$

$$\bar{x} = 110 \text{ sec.} = \frac{110}{60} \text{ min}$$

$m = 10$

Table

a) $P(\text{blocking}) = B(10, 5.5) \approx 0.029$

b) Calls rejected in an hour = $\lambda_b \cdot 60 \text{ min} = P(\text{block}) \lambda \cdot 60 = 5.27 \text{ calls/hour}$

c) Effective Load per server = $\frac{\lambda \bar{x} (1 - P(\text{block}))}{m} = 0.55 (1 - P(\text{block}))$

Load per server = $\frac{\lambda \bar{x}}{m} = 0.55$

d) $P(\text{block}) < 0.02 \quad \lambda_{\max} = ?$

$B(10, a) < 0.02 \xrightarrow{\text{Table}} a < 5.05$

$\lambda < \frac{a}{\bar{x}} = 2.75$

6.6

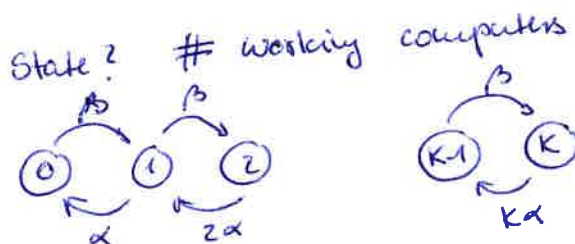
Break down $\sim \text{Exp}(\alpha)$

Repair $\sim \text{Exp}(\beta)$

K computers, 1 repairman

$\Rightarrow M/M/K/K$ queue!

$a = \frac{\beta}{\alpha}$



a) $P_i = \frac{a^i / i!}{\sum_{k=0}^K \frac{a^k}{k!}}$

b) Failure rate: $\bar{\lambda} = \frac{\text{Number of failures in } T}{T} = \frac{\sum_{i=0}^K i \alpha P_i T}{T} = \sum_{i=0}^K i \alpha P_i$

c) Repairman busy: $1 - P_K$

d) All computers broken: P_0

e) $N = ?$ K computers work in average

Average number of working computers: $\sum_{i=1}^N i p_i \geq K$

Recitation plan:

7.1, 7.6, ~~7.7~~. (All other problems + Ex 7 at home)

7.1

$$\lambda = 100 \text{ customers/hour}$$

A: M/M/1

$$\lambda = \frac{\lambda}{3}$$

$$\bar{x} = 45 \text{ sec.}$$

$$T = \frac{N}{\lambda}, \quad N = \frac{\rho}{1-\rho}$$

$$\rho = \lambda \bar{x} = \frac{100}{3 \cdot 60} \cdot \frac{3}{4} = \frac{5}{12}$$

$$N = \frac{\frac{5}{12}}{\frac{7}{12}} = \frac{5}{7}$$

$$T = \frac{5}{7} \cdot \frac{1}{100/3 \cdot 60} = \frac{5}{7} \cdot \frac{3 \cdot 60}{100} = \frac{9}{7} \text{ min} = 1.28 \text{ min.}$$

B: M/M/3

$$\lambda = \lambda = \frac{100}{60} = \frac{5}{3} \text{ cust/min} \quad \left. \begin{array}{l} \\ \\ \end{array} \right\} a = \frac{25}{18} \approx 1.38$$

$$\bar{x} = 50 \text{ sec.} = \frac{5}{6} \text{ cust/min.}$$

$$\bar{W} = \frac{1}{m\mu - \lambda} P(\text{wait}), \quad T = \bar{W} + \bar{x}$$

$$E_m(a) = E_3(1.38) \stackrel{\text{Table}}{=} 0.119$$

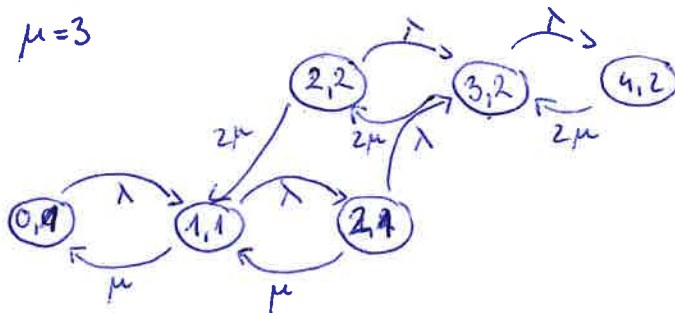
$$D(\text{wait}) = D_3(a) = \frac{3 \cdot E_3(a)}{3 - a(1 - E_3(a))} = \dots = 0.201$$

$$T = \frac{1}{3 \cdot \frac{5}{6} - \frac{5}{3}} \cdot 0.201 + \frac{5}{6} = \underline{\underline{0.937 \text{ min}}}$$

7.6. $\lambda = 3$ State: {# ~~customers~~, # servers}
 $\mu = 3$

(Will be solved at the next recitation!)

a)



b) at home

$$c) \bar{N}_q = 0 p_{01} + 0 p_{11} + 1 \cdot p_{21} + 0 \cdot p_{22} + \sum_{i=3}^{\infty} (i-2) p_{i,2}$$

$$\bar{N}_s = 0 p_{01} + 1 \cdot p_{11} + 1 \cdot p_{21} + 2 p_{22} + \sum_{i=3}^{\infty} 2 \cdot p_{i,2}$$

d) $f_w(t)$, customer arriving to state (i, 2) $i \geq 3$
 $\Rightarrow i-2$ services have to be completed, time between comp. services: $\text{Exp}(2\mu)$
 $\Rightarrow \underline{\underline{\text{Erlang}_{i-2}(2\mu)}}$

e) Customer arrives to $S_{1,1}$: Service: if there is a new arrival or the service completes $\Rightarrow \text{Exp}(\lambda + \mu)$